



William Finnerty <williamfinnertygalway@gmail.com>

This afternoon's phone conversation

Yolande Robertson-Greene <Yolande@housingrights.org.uk>

Tue, Apr 7, 2020 at 3:28 PM

To: William Finnerty <williamfinnertygalway@gmail.com>

Thanks for your email Mr Finnerty.

I would discuss the merits of your case with my manager and get back to you.

As mentioned during our telephone call it is likely that Housing Rights would only be looking at your rent arrears issue and possible assistance with challenging your pension credit/housing benefit decision and would likely need a copy of your appeal bundle.

We may also need to request a copy of your file from Radius but to communicate with any 3rd party agency on your behalf you would need to sign a consent form but as I said I would have a chat with my manager and get back to you.

Regards

Yolande

From: William Finnerty <williamfinnertygalway@gmail.com>**Sent:** 07 April 2020 15:11**To:** Yolande Robertson-Greene <Yolande@housingrights.org.uk>**Subject:** This afternoon's phone conversation

Yolande,

Many thanks for your help on the phone this afternoon.

Please find a copy of the April 6th email I received yesterday from Radius Housing Officer Mrs Deborah Sparks at the following www location:

<http://www.humanrightsireland.com/RadiusHousing/06April2020/MrsDeborahSparks/Email.pdf>

Unfortunately, as I have mentioned to you, my situation has grown very complicated, and the easiest way for me to try and communicate the difficulties in question to you is through the email at the above address.

I realise you might need some time to consider the contents of the email at the above address, before deciding whether Housing Rights can help me or not.

Nevertheless, and as we discussed, I would greatly appreciate an acknowledgement of receipt from you today sometime for this email, just so I know that you have received it.

Kind regards,

William Finnerty.

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